

# WASTE CHARGES AND SERVICES

**ISSUED 1 JULY 2008**

(Prices subject to change)

PAPER AND CARDBOARD BRICKS GARDEN TRELLIS  
BRANCHES SOFAS TWIGS OLD PRAMS ARMCHAIRS  
OVENS PLASTIC BOTTLES PLANT POTS VENM NAILS  
FURNITURE COMPUTERS FIBROUS PLASTER WOOD  
PAINT CANS ELECTRICAL SKATEBOARDS GARBAGE  
BIKES ALUMINIUM CANS TOOLS LIGHT GLOBES TIN  
GAS CYLINDERS FRIDGES KITCHEN SINKS WIRING  
SCRAP METAL ASBESTOS MATTRESSES JUNK STEEL  
LAWNMOWERS TIMBER WEEDS GRASS RUBBISH

# WELCOME TO OUR WASTE AND RECYCLING CENTRES

WSN Environmental Solutions is Sydney's leading provider of sustainable waste management solutions.

We listen to our customer needs so that we can be flexible and responsive. We aim to provide cost effective and accessible services.

Our business is committed to helping to secure the health of the community and the environment.

Our centres provide recycling, resource recovery and solid waste processing and disposal services to council, commercial and industrial customers, as well as small business customers and householders.

Each facility is licensed as a 'Solid Waste Class 1 Controlled Waste Facility' by the Department of Environment and Climate Change NSW.

For more information please visit our website

[www.wsn.com.au](http://www.wsn.com.au)

## Safety

Safety instructions are for the protection of everybody and must be followed at all times. Whilst on site we ask that you:



Obey all speed limits & staff instructions



Wear appropriate footwear



Do not smoke



Keep children inside vehicles



Place your waste in marked areas



Take care unloading

- Truck drivers must ensure that their vehicles are on level ground before tipping.
- Before leaving the tipping area, the rear doors of vehicles must be closed and hoists lowered.
- No tip-over axle trailers are permitted on landfill sites.

## Assistance for Elderly and Physically Disabled

Assistance to elderly or physically disabled customers who need help in unloading their vehicles can be provided. Before your visit, please phone 1300 651 116 for arrangements to be made.

## Our Pricing Policy

- Please declare all wastes and recyclable materials upon arrival at the weighbridge.
- All vehicles are weighed in and out to calculate the net weight disposed. Weight is rounded to the nearest 20kg.
- Prices are set according to the waste type. Most wastes are charged by weight. However, certain items are charged by quantity. Please refer to the pricing table for further information.
- A minimum charge applies to all chargeable waste loads.
- When the minimum charge has been exceeded, a two-tiered tonnage rate applies for chargeable waste. Tonnage rates for the same waste type vary according to load weight.
- Higher charges apply to bulky, special and difficult to handle wastes.
- The Goods and Services Tax (GST) and the Section 88 Waste Levy are included in waste charges.
- Non-account customers paying by cash may be required to leave a cash deposit at the weighbridge before disposing of their wastes.
- Non-account customers paying by credit card or EFTPOS may be required to leave some form of recognised identification or deposit at the weighbridge until their transaction has been completed.
- WSN Environmental Solutions reserves the right to alter prices at any time.

## Payment Arrangements

All centres accept cash, EFTPOS and credit cards (Visa, Mastercard and Bankcard only). The minimum EFTPOS and credit card transaction is \$15.00. Cheques are not accepted.

Customers with minimum transactions of \$500 per month may be eligible to open an account. Please call 1300 651 116 for further information.

## TRANSLATION INFO

If you are unfamiliar with English and need assistance in understanding this information please call the Translating and Interpreting Service on 131 450 and ask to be connected to WSN Environmental Solutions on (02) 9934 7000.

إذا لم تكن تجيد الإنجليزية وتحتاج الي مساعدة في فهم هذه المعلومات فيرجي الإتصال بخدمة الترجمة الخطية والشفهية علي الرقم 131 450 والطلب من الموظف أن يصلك بواسطة مترجم بفرع الحلول البيئية لخدمة شؤون النفايات بنيو ساوث ويلز (WSN Environmental Solutions) علي الرقم (02) 9934 7000.

如果您不熟悉英語及在理解這份資料方面需要協助，請致電翻譯及傳譯服務處，電話131 450，並要求接通新州環境問題解決 方案部 (WSN Environmental Solutions)，電話 (02) 9934 7000。

Αν δεν γνωρίζετε καλά τα Αγγλικά και χρειάζεστε βοήθεια για να καταλάβετε αυτές τις πληροφορίες παρακαλούμε τηλεφωνήστε τη Μεταφραστική και Διερμηνευτική Υπηρεσία (TIS) στον αριθμό 131 450 και ζητήστε να σας συνδέσουν με την Υπηρεσία WSN Environmental Solutions στον αριθμό (02) 9934 7000.

Se avete difficoltà con l'inglese e avete bisogno di assistenza per comprendere queste informazioni, potete chiamare il Servizio Traduzioni e Interpreti (TIS) al numero 131 450 chiedendo di essere messi in contatto con la WSN Environmental Solutions al numero (02) 9934 7000.

영어가 익숙하지 않아서 이 정보를 이해하는데 도움이 필요한 분들은 131 450으로 Translating and Interpreting Service (번역통역서비스)에 전화하여 (02) 9934 7000의 WSN Environmental Solutions와 전화 연결시켜 달라고 하십시오.

Si usted no sabe inglés y necesita ayuda para entender esta información, sírvase llamar al Servicio de Interpretación y Traducción (TIS) al 131 450 y pida que se comuniquen con WSN Environmental Solutions llamando al (02) 9934 7000.

İngilizce'ye yabancı iseniz ve bu bilgileri anlamak için yardıma ihtiyacınız varsa, lütfen 131 450'den Yazılı ve Sözlü Çeviri Servisi'ni arayın ve (02) 9934 7000'den WSN Environmental Solutions'a bağlanmayı isteyin.

Nếu quý vị không thạo tiếng Anh và cần giúp đỡ để hiểu tin liệu này, xin gọi đến Dịch vụ Thông dịch và Phiên dịch (TIS) số 131 450 và nhờ họ gọi đến WSN Environmental Solutions số (02) 9934 7000.

# OUR WASTE AND RECYCLING CENTRES

## Charges applicable from 1 July 2008

\* Please refer to the Acceptance Criteria page or visit [www.wsn.com.au](http://www.wsn.com.au) for more details as conditions may apply at some centres.

All disposal charges include 10% GST and the Section 88 Waste Levy of \$46.70 per tonne.

Waste Type* Dollars per tonne for loads over or equal to 500kg	Artarmon \$/tonne	Auburn \$/tonne	Belrose \$/tonne	Chullora \$/tonne	Rockdale \$/tonne	Ryde \$/tonne	Seven Hills \$/tonne	Jacks Gully \$/tonne
<b>Wet material (eg mixed waste containing food)</b>	\$167.20	\$160.60	\$170.50	\$160.60	\$172.70	\$160.60	\$167.20	\$167.20
<b>Dry material</b>	\$167.20	\$152.90	\$165.30	\$154.55	\$168.30	\$155.10	\$160.60	\$167.20
<b>Garden organics</b>	\$167.00	\$160.40	×	\$86.90	\$96.80	\$86.90	\$96.80	\$72.60
<b>Untreated timber</b>	\$167.00	\$160.40	×	\$86.90	\$96.80	\$86.90	\$96.80	\$84.70
<b>Palm trees and fronds</b>	×	×	×	\$110.00	\$115.00	\$110.00	\$136.00	\$110.00
<b>Tree trunks and roots</b>	×	×	×	\$125.00	×	×	×	×
<b>Whole car tyres (max 5)</b>	\$165.00	\$165.00	\$170.00	\$165.00	\$165.00	\$165.00	\$165.00	×
<b>Large and Shredded tyres</b>	×	×	×	×	×	×	×	×
<b>Expanded plastics (eg polystyrene) when load has</b>								
< 25% by volume	\$160.00	\$160.00	\$165.00	\$160.00	\$160.00	\$160.00	\$160.00	×
> 25% – 50% by volume	+ \$150.00	+ \$150.00	+ \$150.00	+ \$150.00	+ \$150.00	+ \$150.00	+ \$150.00	×
> 50% by volume	×	×	×	×	×	×	×	×
<b>Security Wastes (eg expired food stock) and Special Wastes (including asbestos sheeting and synthetic mineral fibres)</b>	Not accepted at transfer stations. Please contact 1300 651 116 for information on charges and disposal options.							
<b>Gas cylinders</b>	Two cylinders per day accepted free. Call 1300 651 116 for information.							
<b>Household paint</b>	Note: Charges apply to container size and not the amount of paint contained. See Acceptance Criteria page or phone 1300 651 116 for more information.							
<b>Dollars per tonne for loads under 500kg</b>								
<b>Wet material (eg mixed waste containing food)</b>	\$189.20	\$183.70	\$183.70	\$183.70	\$196.35	\$183.70	\$183.70	\$183.70
<b>Dry material</b>	\$189.20	\$169.50	\$169.50	\$169.50	\$196.35	\$169.50	\$169.50	\$167.20
<b>Garden organics</b>	\$189.00	\$183.50	×	\$104.50	\$108.90	\$104.50	\$108.90	\$104.50
<b>Untreated timber</b>	\$189.00	\$183.50	×	\$104.50	\$108.90	\$104.50	\$108.90	\$110.00
<b>Palm trees and fronds</b>	×	×	×	\$120.00	\$125.00	\$120.00	\$160.00	\$120.00
<b>Minimum charges</b>								
<b>Wet material (eg mixed waste containing food)</b>	\$32.00	\$29.00	\$29.00	\$32.00	\$32.00	\$29.00	\$29.00	\$24.00
<b>Dry material</b>	\$32.00	\$29.00	\$27.00	\$32.00	\$32.00	\$29.00	\$29.00	\$24.00
<b>Garden organics</b>	\$25.00	\$25.00	×	\$22.00	\$22.00	\$22.00	\$22.00	\$22.00
<b>Peak Minimum Charge before 1pm Mondays to Fridays</b>	\$35.00	N/A	N/A	N/A	\$35.00	N/A	N/A	N/A

× Not accepted

# OUR LANDFILLS

## Charges applicable from 1 July 2008

\* Please refer to the Acceptance Criteria page or visit [www.wsn.com.au](http://www.wsn.com.au) for more details as conditions may apply at some centres.  
All disposal charges include 10% GST and the Section 88 Waste Levy of \$46.70 per tonne.

Waste Type* Dollars per tonne for loads over or equal to 500kg	Belrose \$/tonne	Eastern Creek \$/tonne	Lucas Heights \$/tonne
Wet material (eg mixed waste containing food)	×	\$143.00	\$145.20
Dry material	\$165.30	\$143.00	\$145.20
Garden organics	\$115.50	\$72.60	\$84.70
Untreated timber	\$115.50	\$72.60	\$84.70
Palm trees and fronds	\$145.00	\$110.00	\$130.00
Tree trunks and roots	\$145.00	\$110.00	\$136.00
Separated bricks, concrete, roof tiles, terracotta pipes	\$140.00	\$90.00	\$90.00
Mixed construction and demolition material	\$180.00	\$180.00	\$180.00
Whole car tyres (max 5)	×	\$195.00	\$195.00
Shredded tyres	×	\$135.00	\$135.00
Large whole tyres (truck) must be pre-booked	×	×	\$400.00
Expanded plastics (eg polystyrene) when load has			
< 25% by volume	×	\$160.00	\$160.00
> 25% – 50% by volume	×	+ \$150.00	+ \$150.00
> 50% by volume	×	×	×
<b>VENM/clean fill</b>	Virgin Excavated Natural Material. Call 1300 651 116 for information on charges and acceptance conditions.		
<b>Security Wastes (eg expired food stock) and Special Wastes (including asbestos sheeting and synthetic mineral fibres)</b>	Please contact 1300 651 116 for information on charges and acceptance conditions.		
<b>Gas cylinders</b>	Two cylinders per day accepted free. Call 1300 651 116 for information.		
<b>Household paint</b>	Note: Charges apply to container size and not the amount of paint contained. See Acceptance Criteria page or phone 1300 651 116 for more information.		
Dollars per tonne for loads under 500kg			
Wet material (eg mixed waste containing food)	×	\$156.20	\$156.20
Dry material	\$167.20	\$156.20	\$156.20
Garden organics	\$123.20	\$104.50	\$110.00
Untreated timber	\$126.00	\$104.50	\$110.00
Palm trees and fronds	\$150.00	\$120.00	\$136.00
Minimum charges			
Wet material (eg mixed waste containing food)	×	\$24.00	\$24.00
Dry material	\$27.00	\$24.00	\$24.00
Garden organics	\$25.00	\$22.00	\$22.00

× Not accepted

# ACCEPTANCE CRITERIA

**You can minimise your waste disposal costs by separating those materials that can be disposed of free of charge from chargeable wastes. Pre-sorted loads of the following materials are accepted free at all centres. Please note acceptance conditions apply at some centres.**

## Free materials

### Cans

Aluminium and steel cans accepted at all centres.

### Gas cylinders

Only LPG, Halon (yellow fire extinguishers) cylinders and fire extinguishers up to 9kg each can be accepted. All centres are authorised Halon collection points. Please contact your distributor for information regarding disposal of other types of cylinders. We do not accept LPG car cylinders.

Two cylinders per day are accepted at no charge.

### Glass bottles and jars

Separated green, brown and clear glass accepted.

### Paper and cardboard

Clean newspapers, writing papers, cardboard boxes and packaging accepted.

### Plastic bottles and containers

All rigid plastics and containers accepted.

### Scrap metals

Ferrous (eg steel) and non-ferrous (eg aluminium, brass, copper, stainless steel) accepted. Size limitations at some sites. Whitegood items (eg fridges, stoves, washing machines) accepted. Limit of four whitegoods per visit at Artarmon.

Car bodies accepted at Chullora, Eastern Creek, Jacks Gully and Lucas Heights.

All fluids from car bodies and drums must be drained.

Centres cannot accept sealed containers (drums) and large reinforced steel items.

### Sump oil

Up to 20 litres per visit at all centres.

### Vehicle batteries

Accepted at all centres.

## Chargeable materials

### Dry material

Mixed quantities of general waste including household junk, furniture, mixed paper, plastic, glass, metal, timber, office partitioning and other dry material. Loads must not contain asbestos, food, plant matter or liquids. Loads containing garden organics will be charged as mixed waste.

### Excluded wastes

Any material that does not meet our conditions of acceptance will be excluded. This includes radioactive, clinical and quarantine wastes and goods labelled as dangerous.

This information can be taken as an indication of acceptance criteria. However, acceptance conditions may vary due to changes in licence and operating conditions.

Please contact Customer Service on 1300 651 116 for the latest information.

### Expanded plastics (eg polystyrene)

The surcharge for larger quantities in mixed loads reflects the real costs of the space taken in landfill.

### Garden organics

Tree branches, grass clippings, prunings and weeds are accepted for mulching and composting if pre-sorted from mixed wastes and excessive amounts of soil. Tree branches / timber must be less than 1 metre long and 150mm diameter. Timber must not be chemically treated, painted or stained. Loads containing materials such as bricks, metal or general rubbish will be charged as mixed waste. Loads containing palm trees or fronds will be charged at the Palm Trees and Fronds rate.

### Mattresses

Mattresses are charged at \$20.00 each. An ensemble is charged as one mattress. Limit of one ensemble or two individual mattresses per visit. Larger quantities require a special booking. Call 1300 651 116.

### Mixed construction and demolition material

Construction and demolition material includes bricks, concrete, terracotta tiles and pipes, asphalt, sand and soil with minimal quantities of light materials such as timber, plasterboard, plastic, metal and clay. These materials are accepted for disposal at Belrose, Eastern Creek and Lucas Heights. Loads must not contain garden organics or asbestos. Call 1300 651 116 for full details.

### **Paint (household quantities)**

Note: Charges apply to container size, not the amount of paint contained. Paint is charged at \$2.50 per 1 litre of container capacity with a minimum charge of \$5.00. No thinners, solvents or paint related products. Water or oil based paint only. Phone 1300 651 116 for more information.

Label all paint containers. Other wastes are not accepted in the paint disposal area.

The Department of Environment and Climate Change NSW provides free drop off centres for old or left over paints and household chemicals. For further information contact the Environment Line on 131 555 or [www.cleanout.com.au](http://www.cleanout.com.au)

### **Palm trees and fronds**

Includes all palm trunks or fronds. Minimum charge \$30.00. Palm trees and fronds are not accepted at Artarmon and Auburn.

### **Security Wastes (eg expired food stock) and Special Wastes (eg asbestos sheeting, synthetic mineral fibres and dusty waste).**

Also includes bulky loads such as large whole tyres (truck, earthmoving). These wastes must be booked at least one business day before disposal. Other acceptance criteria may apply. For bookings or further information please phone our Customer Service Centre on 1300 651 116.

Note, one booking number per load.

### **Separated bricks, concrete (unreinforced only), roof tiles and terracotta pipes**

Sorted loads accepted for recycling at Belrose, Eastern Creek and Lucas Heights. Maximum size 700mm in any one direction.

### **Tree trunks and roots**

Stumps and tree branches over 150mm diameter and up to 3 metres long are accepted for disposal at Belrose, Chullora, Eastern Creek and Lucas Heights. Minimum charge \$30.00.

### **Untreated timber (timber must be less than 1m long and 150mm diameter)**

Comprises crates, pallets, hardwood fences and untreated timber only. Must not contain CCA treated or lead painted timber, particle board or MDF. No metal, plastic, concrete or brick contamination. Minimum charge \$25.00.

### **VENM (Virgin excavated natural material)/clean fill**

This material now attracts the waste levy of \$46.70 per tonne. Must be totally free of any contaminants, including topsoil, tree roots and branches, broken concrete, asphalt, bricks, tiles or timber off-cuts. Information on source, and screening for contamination may be requested. Call 1300 651 116 for full details.

### **Wet material (eg mixed waste containing food)**

Accepted at all centres.

## **HOW TO CONTACT US**

**For more information on our services please call 1300 651 116 or go to [www.wsn.com.au](http://www.wsn.com.au)**

### **Postal Address**

WSN Environmental Solutions  
PO Box 3260  
RHODES NSW 2138

### **Address**

WSN Environmental Solutions  
Head Office  
Level 1, Building A  
Rhodes Corporate Park  
1 Homebush Bay Drive  
RHODES NSW 2138

### **Contact numbers**

Customer Service Centre 1300 651 116  
Special Bookings (02) 9934 7115  
Facsimile (02) 9934 7185  
Email [info@wsn.com.au](mailto:info@wsn.com.au)  
Web [www.wsn.com.au](http://www.wsn.com.au)

### **Office Hours**

7.00am – 5.00pm Monday to Friday

ABN 93 524 709 106

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# WHERE YOU'LL FIND US AND WHEN WE'RE OPEN



## Waste and Recycling Centres

- 1 Artarmon** Lanceley Place, Artarmon  
Sunday 10pm - Monday 5pm  
Monday 10pm - Tuesday 5pm  
Tuesday 10pm - Wednesday 5pm  
Wednesday 10pm - Thursday 5pm  
Thursday 10pm - Friday 5pm  
Friday 10pm - Saturday 5pm  
Sunday 7am - 5pm
- 2 Auburn** Old Hill Link, Homebush Bay  
4.30am - 4pm Monday to Friday  
8am - 12 noon Saturday & Sunday
- 3 Belrose** Crozier Road, Belrose\*  
6am - 5pm Monday to Friday  
8am - 5pm Saturday & Sunday
- 4 Chullora** Muir Road, Chullora  
5am - 5pm Monday to Friday  
8am - 5pm Saturday & Sunday
- 5 Rockdale** Lindsay Street, Rockdale  
6am - 5pm Monday to Friday  
8am - 5pm Saturday & Sunday
- 6 Ryde** Wicks Road, North Ryde  
6am - 4pm Monday to Friday  
7am - 5pm Saturday & Sunday
- 7 Seven Hills** Powers Road, Seven Hills  
6am - 4pm Monday to Friday  
8am - 4pm Saturday & Sunday
- 9 Jacks Gully** Richardson Road, Spring Farm  
6am - 4pm Monday to Friday  
8am - 4pm Saturday & Sunday

## Landfills

- 3 Belrose** Crozier Road, Belrose\*  
6am - 5pm Monday to Friday  
8am - 5pm Saturday & Sunday
- 8 Eastern Creek** Wallgrove Road, Eastern Creek  
7am - 4pm Monday to Friday  
8am - 5pm Saturday & Sunday
- 10 Lucas Heights** New Illawarra Road, Lucas Heights  
6am - 4pm Monday to Friday  
8am - 5pm Saturday & Sunday

Restricted opening hours may apply on Good Friday and Christmas Day.

All centres are open in all weather conditions.

\* Please note garden organics are accepted at Belrose between 7am and 4.30pm.

Opening hours may be subject to review during 2008.

Check our website [www.wsn.com.au](http://www.wsn.com.au) or call 1300 651 116 for updates.